



STATION PROFILE

Chicago O'Hare International Airport (ORD)

North East Cargo Center
836 Patton Drive, Tower D
Chicago, IL 60666

Vice President of Operations: Bridget Bell

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Station Profile

Total Airport Services has been operating at Chicago O'Hare International Airport since 2007, providing aviation services for major international and domestic carriers. These include freighter ground handling, cargo handling, passenger ground handling and passenger services. In February of 2017 TAS opened its new state-of-the-art facility, located at the North East Cargo Center. The 187,000 sqft. warehouse was designed to provide the most efficient cargo services at ORD. The warehouse also encompasses a fully equipped maintenance facility for the proper support of our GSE fleet.

The mezzanine level holds approximately 20,000 sqft. for dedicated offices for our customers as well as our own administrative and managerial staff. The facility is fully compliant with IATA PCR for TTSP CEIV. In addition to the NEC location, TAS operates out of Terminal 3 (domestic) and Terminal 5 (international).



Warehouse Specifications

- 187,000 sqft.
- 20,000 sqft. Mezzanine office space
- 8,000 sqft. maintenance facility
- 49 dock doors
- 1 - 20 ft. cargo scales
- 2 - 10 ft. cargo scales
- 2 - 10 ft. bypass systems
- 4 - 20 ft. bypass systems, with (1) 20 ft. integrated scale
- 3 - Temperature controlled storage units = 3,000 sqft.
 - Temperature zones (2°-8°C) (15°-25°C)
 - CEIV qualified program for active & passive TTSP
- Active Container Charging Station (ACTV)
- High Valuable Cage
- 5 - Forklifts with built-in scales
- Special cargo handling: AVI, HUM, VAL, PER
- Dangerous goods acceptance-CAT 6, CAT 7 and CAT 8 qualified staff
- CCTV system with 100 cameras (indoor/outdoor)
- Electronic inventory management
- Electronic access control

On-airport warehouse hours: 24/7



Ground-handling Specifications

Freighter

- 6 - Category VI Aircraft Parking Positions (B747-8, A380)
- Aircraft Freighters Type Handled: B744, B747-8F, B777F, MD-11F, A330F
- Cargo Transporter/Static Rack operations
- In-Ground Hydrant Fuel
- In-Ground (GPU) Ground Power Unit
- 3,000 Flights Annually
- 24/7 Maintenance support

Passenger Aircraft

- Terminal 3 (domestic)
 - ◊ ramp and passenger services
 - ◊ 12,000 flights annually (A319, A320, A321)
- Terminal 5 (international)
 - ◊ ramp and passenger services
 - ◊ Over 3000 flights annually (B747E, B777, B767, B757, A320, A321, A330)















Customer Base

	Ground Handling: Freighter	Cargo Handling: Warehousing	Ground Handling: Passenger (PAX)	Passenger Services
Active Aero*	X			
AirBridge	X	X		
Air China	X	X		
Air France	X		X	
Alitalia			X	
Avianca			X	
Asiana Airlines, Inc			X	X
Avianca			X	
Burak (Navitrans)	X			
Cargolux	X			
China Eastern			X	
Emirates	X			
Etihad Airways			X	
EVA Air	X			
Iceland Air			X	
Kalitta Air	X			
National Airlines	X			
Spirit Airlines			X	X
WestJet			X	X
WOW Air			X	X
Yangtze River (Surparna Airlines)	X			
* non-scheduled charter operations				









GSE Inventory



Item Description		Number of Units
	Cargo Tugs	18
	Belt Loaders	18
	Pushbacks	8
	Fuel Carts	4
	Ground Power Units	8
	Baggage Tugs (electric)	9

Item Description		Number of Units
	Baggage Carts/ Freight Carts	57
	Stairs	7
	LD3 Dollies	50
	LD7 Dollies	50
	10' Transporters	4
	20' Transporters	12

Inventory as of August 2017



Item Description		Number of Units
	Static Racks	160
	Forklifts (1x30K, 1x18K, 4x15K, 23x5K)	29
	ASU	2
	Main Deck Loaders (60K, 40K, 30K)	11
	Lower Lobe Loaders (15K)	11
	Tow Bars	18

Item Description		Number of Units
	Ramp Support Vehicles	12
	Maintenance Support Vehicles	2
	Lavatory Truck/Cart	2

Inventory as of August 2017



Station Management



Vice President of Operations

Bridget Bell | bridget.bell@tasinc.aero

Mrs. Bell joined TAS in July of 2016 serving as Vice President of Business Development. She has since been appointed to Vice President of Operations for ORD, assuming operational and financial responsibilities for the location.

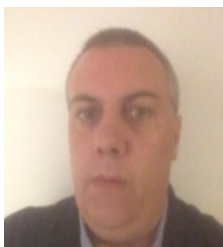
Bridget has over 15 years experience in cargo logistics, business management, and business operations for major domestic and international carriers. She is a proven leader delivering consistent successful results while developing highly motivated teams.



General Manager- Passenger Operations

Richard "Woody" Woodruff | richard.woodruff@tasinc.aero

Mr. Woodruff joined TAS in November in 2016. He brings over 30 years of management experience in the aviation industry to TAS. He has served as Operations Manager, Station Manager and General Manager for international ground support operations. He provides support for the day to day above wing operation. Providing communication between airline, airport authority and our team ensuring operations are ran smoothly. He also coordinates with duty managers for manpower, also assisting in safety and new hire training.



General Manager - Cargo Operations (interim)

Jay Tweeddale | jay.tweeddale@tasinc.aero

Mr. Tweeddale is currently acting as interim General Manager for ORD.

ADDITIONAL TEAM ON-SITE:

- 7 - Operations Managers
- 3 - Account Manager
- 1 - Duty Manager
- 52 - Supervisors
- 3 - Trainers
- 1 - Planning Analyst
- 1 - Safety Coordinator
- 1 - Maintenance Engineer